

SSRF

Digital Transformation Portfolio

An Integrated Digital Ecosystem for Humanitarian Impact

Seven Spikes Relief Foundation
Corporate Digital Transformation Guide — June 2026

1. Strategic Context: Why Digital Transformation?

The foundation faced four critical operational challenges that necessitated the development of this internal ecosystem:

- **Workforce Visibility:** Difficulty in monitoring globally distributed teams across different time zones without documented digital records of attendance or tasks.
- **Program Management:** Complexity in managing orphan and donor records manually, leading to time inefficiency and increased risk of human error.
- **Donor Data Ownership:** Reliance on expensive external CRM systems (e.g., Donorfy) meant that data for 2,100+ donors was not fully owned by the foundation, coupled with recurring monthly fees.
- **Inventory Control:** Manual inventory and shipment management led to accounting gaps and difficulties in annual audit preparation.

"The digital ecosystem was built to address these challenges radically and sustainably."

2. The Transformation: Previous State vs. Digital Reality

PREVIOUS STATE (BEFORE)	DIGITAL REALITY (AFTER)
• Scattered Excel files & spreadsheets • WhatsApp for operational communication • Slow, manual reporting • External CRM dependency (Donorfy) • Non-sovereign data ownership	• 4 Integrated digital platforms • Full process automation • Real-time analytics & reporting • 100% Data ownership & sovereignty • 24/7 Full operational oversight

3. Executive Snapshot

We have transformed from traditional management to an integrated digital ecosystem that ensures transparency, accuracy, and sustainable growth.

4

Production Systems

2100+

Managed Donors

100%

Data Ownership

24/7

Operational Visibility

RWT — Remote Work Tracker

Launch Date: March 2026 | URL: tracker.ssrprojects.online

Business Challenge

Managing global teams without documented oversight on attendance, tasks, or leaves, making payroll based on estimates.

The Solution

A central platform for attendance and tasks via a smart Telegram bot and a comprehensive manager dashboard.

Business Impact: [Transparency](#) | [Accountability](#) | [Payroll Accuracy](#) | [Workforce Analytics](#)

Key Technical Features:

- Smart Telegram Bot (Attendance/Leaves)
- Comprehensive 7-Sheet Excel Reports
- Precise Session-Task Linking

OMS — Orphan Management System

Launch Date: April 2026 | URL: orphan.ssrprojects.online

Business Challenge

Complexity in managing payments and Gift Aid reports manually, with a risk of losing sponsorships due to lack of alerts.

The Solution

An integrated digital system with a comprehensive profile for every orphan and donor, with automated Gift Aid reclaim.

Business Impact: [Gift Aid Revenue+](#) | [Zero Payment Gaps](#) | [Program Compliance](#) | [Audit Readiness](#)

Key Technical Features:

- Full Digital Orphan Profiles
- Government Gift Aid Integration (25%+)
- Daily Smart Alerts for Payments

SSR Store — Shipment & Inventory System

Launch Date: May 2026 | URL: store.ssrprojects.online

Business Challenge

Manual inventory and shipment management led to accounting gaps and auditing difficulties.

The Solution

A dual system (ShipTrack + StockTrack) linking orders to inventory in real-time.

Business Impact: [Inventory Accuracy](#) | [Operational Efficiency](#) | [Financial Control](#) | [Audit Confidence](#)

Key Technical Features:

- Tracking 4 Shipping Carriers
- Precise Accounting Product Conversion
- Quarterly Audit-Ready Reports

Donor System — Donor Management System

Launch Date: June 2026 | URL: donors.ssrprojects.online

Business Challenge

Dependency on external systems (Donorfy) and loss of sovereignty over donor data.

The Solution

An internal alternative managing 2,100+ donors with AI-powered data extraction.

Business Impact: [Data Sovereignty](#) | [Cost Savings](#) | [AI Data Extraction](#) | [Direct Web Integration](#)

Key Technical Features:

- AI-Powered Data Extraction
- Real-Time Automated Web Donations
- Full Data Security & Sovereignty

Conclusion: Towards a Unified CRM Platform

The four systems operate in harmony on a single server, sharing a unified technical architecture. The next phase is to merge all these interfaces into a single central CRM platform, ensuring the sustainability of digital transformation at Seven Spikes Relief Foundation.